Supply Chains after COVID-19

There are changes across the Supply Chain Management after COVID-19, mainly due to

- Customer Expectations
- Business Processes
- Emerging Technologies

Customer Expectations
- Fast Delivery, Better Quality, Cheap Price

Business Processes
- Manufacturers are changing Business Processes to support Customer’s Expectations.

Emerging Technologies
- Technologies like Cloud, Mobility, Analytics, IoT, Chatbots, Blockchain can be adopted to develop new Digital Supply Chain & Integrated Business Planning.
- This will improve Customer Centricity.
- Digital Transformation and Industry 4.0 concepts will drive new Supply Chain after COVID-19